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#### **VIA ECFS**

August 23, 2017

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, S.W. Washington, DC 20554

Re: North State Telephone Company Certification of Copper Retirement WC Docket No. 17-127, Report No. NCD-2688

JSI respectfully files the enclosed Copper Retirement Certification on behalf of North State Telephone Company (North State) in compliance with Section 51.332(d) of the Commission's rules (47 C.F.R. § 51.332(d)). This certification pertains to North State's May 12, 2017 Notice of Copper Retirement for Archdale, High Point and Trinity, North Carolina locations.

Sincerely,

Valerie Wimer Vice President vwimer@jsitel.com

on behalf of

Tim Pressley Manager, External Affairs North State Telephone Company

Enclosures

cc: Tim Pressley, North State Telephone Company

#### NORTH STATE TELEPHONE COMPANY CERTIFICATION OF PUBLIC NOTICE OF COPPER RETIREMENT NETWORK CHANGE UNDER RULE 51.332(d)

- 1. North State Telephone Company (North State) proposed network changes will retire deteriorating copper facilities at locations within the Robins Nest, Cambridge-Gordon Road, and Kynwood Village areas in Archdale, High Point and Trinity, North Carolina. Customers at these locations will be migrated to fiber facilities.
- 2. On May 12, 2017, notice was filed with the Commission in compliance with Code of Federal Regulations Title 47 §51.332(b)(1).
- 3. On May 12, 2017, North State timely served a copy of its notice filed pursuant to §51.332(b)(2) upon each entity within the affected service areas that directly interconnects with North State's network.
- 4. The name and address of each entity referred to in item 3., above, is provided at Attachment A.
- 5. On May 12, 2017, North State timely notified and submitted a copy of its public notice to the North Carolina Utilities Commission, to the Honorable Roy Cooper, Governor of North Carolina, and to the Secretary of Defense in compliance with § 51.332(b)(4). No Tribal Nation is impacted by this copper retirement.
- 6. On May 12, 2017, North State timely served the notice to all non-consenting, non-residential retail customers to whom notice is required by § 51.332(b)(3). On 08/23/2017, North State timely served the notice to all non-consenting residential retail customers to whom notice is required by §51.332(b)(3).
- 7. A copy of the customer notices required by §51.332(b)(3) are provided at Attachment B.
- 8. The notification requirements of §68.110(b) do not apply.
- 9. North State has complied with the good faith communication requirements of §51.332(g) and will continue to do so until implementation of the planned copper retirement is complete.

10.	The Commission has assigned WC Docket No. 17-127 and Report No. NCD-2688 to North
State's	notice provided to the Commission pursuant to §51.332(b)(1).

I certify under penalty of perjury that, to	the best of my knowle	edge, information, and	belief, the
foregoing is true and correct. Executed	on <u>8/23/2017</u>		

Tim Pressley – Manager, External Affairs North State Telephone Company

111 North Main Street

P.O. Box 2326

High Point, North Carolina 27261

# ATTACHMENT A Interconnecting Carriers Notified Pursuant to §51.332(b)(2)

Level 3 Communications, LLC Attn Carolyn Ridley, Sr. Dir. Public Policy 2078 Quail Run Drive Bowling Green, KY 42104

Level 3 Telecom of North Carolina, LP c/o LEVEL 3 COMMUNICATIONS, LLC 2078 Quail Run Drive Bowling Green, KY 42104

TIME WARNER CABLE INFORMATION SERVICES (NORTH CAROLINA), LLC 60 Columbus Circle New York, NY 10023

READY TELECOM, INC. PO BOX 2409 Asheboro, NC 27204-2409

TELEPORT COMMUNICATIONS AMERICA, LLC One AT&T WAY Bedminster, NJ 7921

Sprint Communications Company L.P. 3065 Akers Mill Rd., SE Mailstop GAATLD0704 Atlanta, GA 30339

MCImetro Access Transmission Services Corp. Suite 710 106 E. College Street Tallahassee, FL 32301

Paetec LLC fka US LEC of North Carolina, LLC 345 Courtland St Suite 301 Atlanta, GA 30308

AT&T Mobility
Rob Lammens
Director Network Planning
TP&E Global Tech Optimization & Implementation
rl1591@att.com

Sprint Communications Company L.P. Sprint Spectrum Karen Riepenkroger Network Project/Program Mgr III karen.s.riepenkroger@sprint.com

US Cellular
David Fiala
Director of Systems Planning & Management
David.Fiala@uscellular.com

Verizon
Peter Reynolds
Director, National Carrier Contracts & Initiatives
22001 Loudon County Parkway
G2-3-614
Ashburn, VA 20147

T-Mobile Holming Lee Sr Manager, Systems Design & Strategy 3655 131st Ave SE Bellevue, WA 98006

# ATTACHMENT B Retail Customers Notified Pursuant to §51.332(b)(3)

## NORTH STATE TELEPHONE COMPANY 111 North Main Street P.O. Box 2326 High Point, North Carolina 27261

May 12, 2017

**Dear Valued Customer:** 

This is an important notice required by the Federal Communications Commission ("FCC") concerning your local telecommunications services.

On or after November 22, 2017, North State Telephone Company ("North State") will implement changes to the local network that delivers your telecommunications services. Specifically, services provided now over copper facilities will be transitioned to fiber-to-the-home facilities in North State's Archdale, North Carolina service area.

Once transitioned to fiber facilities, copper facilities will no longer be available and will not be maintained. However, all of the services you currently receive will continue over the new fiber facilities. You will still be able to purchase the existing services to which you subscribe with the same functionalities and features as the service you currently purchase from North State, and at the same rates. The new fiber facilities will allow North State to offer high speed data and other new features in addition to the services offered today.

North State will work to ensure a seamless transition for customers. If you have any questions, please contact us by calling toll-free at 866-542-6077. In addition, you may find information about the transition to our fiber network facilities on our Web site at <a href="https://content/pdf/Regulatory/CopperTransition.pdf">www.northstate.net/Content/pdf/Regulatory/CopperTransition.pdf</a>. If you have complaints or concerns that we are unable to address, you may contact the FCC toll-free at 1-888-225-5322, or you may file a complaint at the FCC consumer complaint portal at <a href="https://consumercomplaints.fcc.gov/hc/en-us">https://consumercomplaints.fcc.gov/hc/en-us</a>. You may also contact the North Carolina Utilities Commission Consumer Services Division toll-free at 1-866-380-9816.

Providing excellent and uninterrupted service to our valued customers is our top priority. For additional information regarding the planned network changes, you may contact Mary Smith at 336-886-3600.

Thank you for your business.

**North State** 

## NORTH STATE TELEPHONE COMPANY 111 North Main Street P.O. Box 2326 High Point, North Carolina 27261

August 23, 2017

**Dear Valued Customer:** 

This is an important notice required by the Federal Communications Commission ("FCC") concerning your local telecommunications services.

On or after November 22, 2017, North State Telephone Company ("North State") will implement changes to the local network that delivers your telecommunications services. Specifically, services provided now over copper facilities will be transitioned to fiber-to-the-home facilities in North State's Archdale, North Carolina service area.

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North State will work to ensure a seamless transition for customers. If you have any questions, please contact us by calling toll-free at 866-542-6077. In addition, you may find information about the transition to our fiber network facilities on our Web site at <a href="https://content/pdf/Regulatory/CopperTransition.pdf">www.northstate.net/Content/pdf/Regulatory/CopperTransition.pdf</a>. If you have complaints or concerns that we are unable to address, you may contact the FCC toll-free at 1-888-225-5322, or you may file a complaint at the FCC consumer complaint portal at <a href="https://consumercomplaints.fcc.gov/hc/en-us">https://consumercomplaints.fcc.gov/hc/en-us</a>. You may also contact the North Carolina Utilities Commission Consumer Services Division toll-free at 1-866-380-9816.

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